



BESPOKE
RISK
MANAGEMENT
SOLUTIONS



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B E S P O K E
R I S K
 M A N A G E M E N T
 S O L U T I O N S



“PCR Global is committed to providing expert support and guidance. Through experience and expertise, we aim to advise and assist in the delivery of Risk Managed Solutions to ensure the quality and effectiveness of the service provided.”

- Andrew, Andy and Steffan.
PCR Global Limited

“ **LARGE ENOUGH TO DELIVER,
SMALL ENOUGH TO CARE.** ”

PCR Global Limited was established in 2019 by four friends and directors, wishing to build an organisation to provide customer centric **training, consultancy and auditing** services.

Utilising several decades of combined experience we set out to provide a service that was quality driven above all else. Expertise in health, safety, security, environment, quality (HSSEQ), leadership, management, finance and human resources has allowed us to more effectively integrate with and assist our customers, enabling them to rely on us, no matter the risk or opportunity.

This has materialised into a vast number of services including:

Bespoke Training Programmes (development and delivery), **Accredited Training** (CITB, IOSH and QualSafe), **Risk Management Consultancy** (HSSEQ management systems, site inspections, accident/incident investigation, coaching and mentoring) **ISO Certification Support** (HSSEQ), **Auditing** (ISO 9001, 18788, 28007, PSC1 and more), **Business Systems Support** (communications, internal/external reporting, process streamlining), **HR Support** (HR management systems, disciplinary/grievance support, employment tribunal claims).

RISK MANAGEMENT SOLUTIONS

‘Don’t trust it, TEST IT’®

The PCR Global ethos of ‘Don’t trust it, test it’ has come to being after many years’ experience of operating, consulting and auditing organisations around the world and supporting them with the management of health and safety, security, environment, and quality management.

We recognise that organisations face a variety of risks that can positively or negatively impact the outcome of their activities. However, very often, the preventative and protective measures that are thought to be in place actually aren’t. This could be due to a range reasons, from knowledge-based misunderstandings and complacency, all the way to malicious intent.

Such risks could impact an organisation by compromising what it has set out to achieve (hazard risks), changing the objectives of the organisation (opportunity risks), creating levels of uncertainty about consequences (control risks), or by placing mandatory obligations on organisations (compliance risks).

We are probably all familiar with hearing phrases like “yes, that’s definitely sorted”, and “they know what they’re doing, they’ve been doing it for years!”...

... ‘Don’t trust it, test it’ is the ethos we aim to instil in our clients and their workers to develop a mindset that seeks to challenge and investigate assumptions to properly manage risk within the organisation.



PROFESSIONAL



CORE VALUES

Renowned as the key to quality and efficiency, we hold ourselves to the highest standards of **professionalism**.

Professionalism can be defined as “the conduct, aims, or qualities that characterise or mark a profession or a professional person.”, whilst a profession can be defined as “a calling requiring specialised knowledge and often long and intensive academic preparation.” - Merriam-Webster dictionary

PCR Global recognise professionals as those individuals who encompass the five attributes of **specialist knowledge, competency, accountability, honesty and integrity**.

CREDIBLE



PCR Global Limited emphasise that **credibility** has two key components: **trustworthiness** and **expertise**.

In today’s age of immediacy, many training and consultancy organisations aim to service the highest number of clients possible, offering ‘off-the-shelf’ ideas and materials, delivered by consultants and tutors who often lack competence.

Whilst an off-the-shelf approach may tick a box, this does little to improve your organisation’s effectiveness as it will never reflect your own values; worse still, it may not satisfy the requirements set by industry regulations, supply-chain due-diligence, personal injury claims, or insurance stipulations when tested.

We have committed ourselves to build relationships with our clients in order to fully understand their requirements. This enables us to provide training and consultancy that suits the risk, not the provider.

RESILIENT



Organisational Resilience (OR) is the ability of an organisation to anticipate, prepare for, respond and adapt to incremental change and sudden disruptions in order to survive and prosper.

OR is quickly becoming a strategic imperative for any organisation to prosper in today’s dynamic, interconnected world, and one which is not a one-off exercise, but achieved over time and for the long-term. Recognised through experience, PCR Global Limited supports the BSI (British Standards Institute) argument that mastering OR requires the adoption of excellent habits and best practice to deliver business improvement by building competence and capability across every aspect and level of an organisation.



OUR TEAM



PHILLIP PARRY GradIOSH
RISK MANAGEMENT CONSULTANT +44 (0)7494 175866 pp@pcr-global.com

Phil is an incredibly professional, a qualified health and safety practitioner with hands on experience in the construction, engineering and nuclear industries. Prior to this Phil also prospered as an adviser in the financial services sector.

Commercially aware, he has advised at all organisational levels, working with directors, managers, supervisors and operatives to achieve better control and performance.

Phil also has previous experience as a full-time trainer and a risk management consultant. Possessing the necessary skills you would expect from a seasoned practitioner, Phil is an excellent communicator who is able to relate to people at any level within an organisation, having the ability to identify key issues, then determine and present workable solutions.

QUALIFICATIONS

Diploma in Health and Safety Management | NEBOSH National General Certificate in OHS | NEBOSH National Certificate in Construction Health and Safety | NEBOSH Certificate in Fire Safety and Risk Management | BTEC Level 3 Award in Education and Training | CITB Site Management Safety Training Scheme (SMSTS).



JONATHAN HUGHES MCIOSH MICE EngTech
RISK MANAGEMENT CONSULTANT +44 (0)7494 865231 jh@pcr-global.com

Jon brings to the team a wealth of knowledge of the construction sector. Having worked in construction from school, Jon has held almost every site-based role, starting as a Labourer and leaving as an experienced site manager.

Eventually leaving the construction industry to serve as a tutor to those he left behind, he has become a well respected tutor of site safety courses, delivering IOSH and CITB accredited qualifications including temporary works.

Jons' on site experience is essential to the organisation when acting both as a consultant, providing on-site support to our clients and in the classroom.

QUALIFICATIONS

Level 6 Diploma in Construction Site Management | HNC Construction Management & Technology
 NEBOSH National Certificate in Construction Health and Safety | City & Guilds Level 3 Award in Education and Training
 CITB Site Management Safety Training Scheme (SMSTS) | CITB Temporary Work Coordinator Training Course (TWCTC).



EMMA WILKINSON TechIOSH
REGIONAL RISK MANAGER +44 (0)7498 451915 ew@pcr-global.com

Emma joined PCR Global in 2022 after 4 years at HSE as a Regulatory Inspector. This experience often proves invaluable as Emma is able to look at problems from the perspective of the regulator and offer guidance to suit.

Prior to this Emma worked as a union rep, teacher, trainer and mentor- all of which brings valuable experience to her current role.

Emma's experience is cross-sector having undertaken numerous investigations including a fatal fall from height, exposure to asbestos, and a collapsed mast climbing work platform. Emma is familiar with a variety of accident/incident investigation methods including safety cases and techniques such as fault tree analysis, failure modes and effects analysis and system methods such as STAMP.

QUALIFICATIONS

BSc (Hons) Earth Science | PGCE
 NEBOSH National General Certificate in OHS | NEBOSH Certificate in Health and Safety Management for Construction (UK)
 NEBOSH Diploma Units: Legal Enforcement, Health & Safety | Safety Technology & Occupational Health & Hygiene
 CITB Site Management Safety Training Scheme (SMSTS) | CITB Temporary Work Coordinator Training Course (TWCTC).



ANDREW COLLINS

BA (Hons) MInsLM
DIRECTOR | STRATEGIC OPERATIONS

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Andrew has a wealth of experience as a senior manager whose past responsibilities have included business strategy, operations, project management, process design, business development, marketing and the management of Human Resources.

With over a decade's experience in the training industry, Andrew has covered almost every role within training organisations, providing a vast and well rounded industry understanding.

Andrew's proficiency in IT has served well to compliment this, having developed and overseen the development of many business systems, all aimed at productivity improvement.

Having already assisted a number of organisations in a variety of industries, Andrew has found his calling as a Consultant who is able to provide clients with simple yet innovative solutions.

QUALIFICATIONS

BA (Hons) Accounting and Finance, CeMAP, ILM Level 5 Diploma (Management & Leadership), OCR Level 5 Diploma (Leadership & Management), CQI IRCA ISO/IEC 27001 Lead Auditor, IRCA ISO 9001 Internal Auditing
KaosPilot Leading Experience (Product & Service) Design, OCR Level 3 Certificate in Advice & Guidance



ANDREW PROTHEROE

MSc MSc MSyl FIIRSM CMIOASH DipNEBOSH EnvDipNEBOSH PIEMA CQP MCQI
DIRECTOR | RISK & RESILIENCE

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Andy's experience has been developed by working on projects as an employee, consultant and auditor around the World.

His theatres of operation include hostile/complex, corporate, engineering, heavy industry and maritime in both public and private organisations.

Experience of working in operational, tactical and strategic roles has guided Andy's decision making, which follows the principles of risk management within the areas of health, safety, security, environmental and quality.

With a desire to promote best practice over minimum legal requirements, he is an active ISO Lead Auditor of risk management standards, auditing in Afghanistan, China, Dubai, Egypt, Gibraltar, Iraq, Nigeria, Oman, Singapore, Sri Lanka, Somalia, South Africa, and the USA.

QUALIFICATIONS

MSc (Safety, Health & Environmental Management), MSc (International Security & Risk Management), Foundation Degree in Security and Risk Management, NEBOSH National Diploma in OH&S, NEBOSH National Diploma in Env Management, NEBOSH Certificates: *Construction, Environmental, Fire, General (OH&S), Health and Well-being*, PTTLS Certificate, Prince2, STCW-2010, Close Protection Officer (SIA since 2005), Maritime Security Officer.



STEFFAN ROGERS

DIRECTOR | CUSTOMER ASSURANCE

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Steffan's decade-plus experience in the learning and development industry has solidified his belief that the student and services experience are of paramount importance.

Having worked in senior roles focussing on client relations and customer service, Steffan takes pride in ensuring that our clients are at the forefront of everything we do.

With this experience has also come a highly developed network and understanding of customers' needs, from understanding the training needs of individuals to the convenience and service driven nature brought by the training requirements of larger organisations.

Beyond customer relationships, Steffan's time in the industry has allowed him to build a wide network of trainers and training providers, allowing him to source specialists to develop and/or deliver technical training programmes across a vast array of topics.

QUALIFICATIONS

BSc Sports Development, CITB Temporary Work Coordinator Training Course (TWCTC), ILM Level 4 Diploma (Management & Leadership)



RHIAN GLEAVES-CHILCOTT

HEAD OF TRAINING OPERATIONS

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Rhian is no stranger to vocational training having spent many years working in the industry, and has developed her knowledge and understanding of the requirements set by organisations across many sectors. With a clear understanding of industry specific training requirements, awarding body guidelines and standards, Rhian is a huge asset to the PCR Global Team.

Rhian's ability to understand a customer's needs and how to achieve the desired outcome most effectively is key to our customers' satisfaction.

Communicating and developing relationships with our customers, recognised awarding bodies and other external stakeholders is something Rhian enjoys, does very well and takes enormous pride in.

QUALIFICATIONS

Level 3 Certificate in Business Administration | Level 3 Certificate in Customer Services | ILM Level 4 Diploma in Leadership & Management | CITB Health & Safety Awareness | CISRS Operatives Training Scheme (COTS) | IOSH Corporate Risk Essentials



LISA PROTHEROE

BA (Hons) CIPD
WORKPLACE WELL-BEING & HR CONSULTANT

+44 (0)7814 727685 lp@pcr-global.com

Lisa has 26 years experience of working in a higher education sector, where she has developed a strong administration/team management background and HR knowledge.

Lisa is passionate about the link between workplace health and well-being and organisational performance and has a strong desire to improve overall workplace health and well-being.

This passion has driven a commitment to self-development, professional development and a desire to support others.

QUALIFICATIONS

NEBOSH Certificate in the Management of Health and Well-being at Work | CIPD Level 5 in Human Resource Management
Mental Health First Aid (England and Wales) | BA (Hons) in Human Resource Management and Psychology



RYAN HARRIS

TRAINING & COMPLIANCE ADVISOR

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Ryan previously worked as a Technical Gas Engineer, with over 10 years of trade experience working with domestic gas appliances. Being a veteran remote worker and tradesman, he is a well organised, trustworthy individual, used to an array of health, safety and environmental responsibilities that come with that territory. Having always had a strong client focus whatever the task, Ryan joined PCR Global in 2022 with good knowledge and an attitude that mirrored our ethos perfectly.

Business development has always been of interest to Ryan, even during his decade-plus as a gas engineer he always felt an intrinsic sense of satisfaction in going the extra mile for customers, even helping them get the best possible value out of their system.

He brings an added sense of excitement to the team, contributing to our own knowledge with his own HSSEQ experiences. This combines to form a great foundation from which Ryan is able to liaise with our clients in a personable and consultative manner to help keep their people and business safe, healthy and secure.

QUALIFICATIONS

CITB Site Management Safety Training Scheme (SMSTS), IOSH Managing Safely, CCN1 Core Safety Assessment, CENWAT Central Heating and Hot Water Assessment, HTR1 Gas Fires and Wall Heater Assessment, CKR1 Domestic Gas Cooking Appliances Assessment, DAH1 Duct Air Heaters



OUR SERVICES

TRAINING

With over 50 years combined training experience, at PCR Global we have made it our goal to do all we can to continuously develop our educational services. We aim to positively impact organisational culture, improve understanding and dispel any fears that may arise from uncertainty.

As an approved CITB (Site Safety Plus) centre, a licensed IOSH and QualSafe training centre we are able to deliver accredited training, in addition to a wide range of assured, regulatory and specialised training to support our customers with compliance, best practice, organisational resilience and continual improvement.

The last 5 years has shown a slow, yet consistent trend of organisations moving away from more generic “off-the-shelf” training programmes. The new focus increasingly lies in specific goal (or problem), orientated training, driven by the competency and credibility of those developing and delivering such programmes.

We have made it a mission to provide innovative, original solutions to old problems, or indeed; new opportunities.

COURSES

citb APPROVED TRAINING ORGANISATION (ATO)

citb **FREE** ADDITIONAL TRAINING WITH ALL CITB COURSES

- HEALTH & SAFETY AWARENESS
- SEATS
- SMSTS
- SMSTS REFRESHER
- SSSTS
- SSSTS REFRESHER
- TEMPORARY WORKS CO-ORDINATOR
- TEMPORARY WORKS SUPERVISOR
- TEMPORARY WORKS GENERAL AWARENESS

iosh Approved training provider 4172

- CORPORATE RISK ESSENTIALS
- LEADING SAFELY
- MANAGING SAFELY
- WORKING SAFELY



PCR GLOBAL DEVELOPED
COURSES
CERTIFIED
PCR Global



CAN'T SEE WHAT YOU'RE LOOKING FOR?

At PCR Global we are continually developing new and existing qualifications and training programmes.

visit www.pcr-global.com to view our most up-to-date course catalogue

(includes offers, courses, dates, prices and availability)

TRAINING DELIVERY

PCR Global offer both Remote (Virtual Classroom, delivered by our Tutors via Zoom) and Classroom courses.

All PCR Global courses are delivered by our **active** Risk Management Consultants, meaning they may be facilitating a course one day, then on site the next, providing advice and guidance relating to live events. This is vital to our ethos, bringing our students the latest, most up-to-date information, scenarios, solutions etc. — all by Credible Tutors with current workplace experience (“ground truth”).

Our **Virtual Classroom** courses are **tutor led, delivered via Zoom, and are enhanced via exclusive access to the PCR Global Learning Zone**. Each course has its own specific Learning Zone, allowing students to log in and access:

- Enhanced Course Information
- Access to essential course content
- Downloadable Revision Guidance
- Mock Examinations, Video & Downloadable Assessment Guidance
- Additional Video Guidance
- Further reading (information and guidance)
- Free Document Downloads

A quick and easy way to reach our Tutors for further support.

A testament to the investment we've made our delivery of these courses: PCR Global have been asked to work with CITB to “set the standard” for all Approved Training Organisations for the remote delivery of CITB Site Safely Plus qualifications.

ADVANTAGES OF REMOTE LEARNING

Remote learning has become a keen focus for organisations in the construction, engineering and many other sectors. Some of the benefits we've recorded from feedback include:

- Learning in a familiar, comfortable environment (facilitates focus)
- No travel time (benefits both the environment and employees work/life balance)
- Reduced cost (no requirement for travel, sustenance, accommodation etc.)

Most importantly:

Over 95% of students that have completed remote training with PCR Global say that, given the choice, they would choose this method over the classroom.



CAPABILITIES

At PCR Global we believe one of the key ingredients to effective, efficient training programmes is specificity.

We have worked with a number of organisations to develop specific training programmes to meet desired outcomes and wider organisational goals.

Bespoke training projects can be integrated with consultancy services, or developed around your organisation's management system; policies, procedures etc.

CASE STUDIES

E.G. LEWIS GROUP



ORGANISATIONAL CORE VALUES

Following the revision of E.G. Lewis Group's Core Values, PCR Global were engaged to develop and deliver a programme to communicate the relevance and importance of each; Safety, Leadership, Responsibility, Excellence, Discipline and Collaboration.

This completely bespoke 1 day course was delivered to all workers of the E.G. Lewis group over a 3 month period.

Crucial feedback was gained from all workers to gauge whether they believed the organisation was true to its new values, and what steps may need to be taken to close any perceived gaps.

This feedback was then analysed by Senior Management and used to continually improve organisational resilience.

RMI INTERNAL AUDITING

As RMI (UK)'s contracted ISO & Risk Management Consultant, Andy Protheroe identified an opportunity for improvement when conducting an assessment ahead of a third party audit (combined ISO 9001, 45001, 14001).

Aiming to increase the volume of internal audits conducted by competent auditors, Andy developed an internal course, including modules to introduce the basics of ISO 19011 (Guidelines for Auditing Management Systems) and Understanding ISO Requirements (The High Level Structure/Harmonious Structure).

As part of this course new internal audit forms, guidance and a new Audit Schedule was also developed and communicated.

RMI passed their third party audit without issue.

All bespoke training development is overseen and (often) delivered by Andrew Protheroe, Director | Risk & Resilience.

An initial meeting will typically be scheduled to establish learning outcomes before development commences, followed by subsequent progress and sign-off meetings/calls.



KNOX & WELLS LTD

HEALTH & SAFETY AWARENESS FOR COMMERCIAL PERSONNEL

Pre-construction planning can often have an impact on health and safety and how a project or site is run. This can lead to greater risks being taken on the ground, or financial margins significantly impacted.

This course was developed alongside Knox & Wells and was built around the roles and responsibilities detailed in L153 (HSE Publication - Managing Health & Safety in Construction)

The course was developed for delivery to Contract Managers, Quantity Surveyors and Business Development Representatives to limit the downstream risk generated by upstream decision making.

MANNING Construction LIMITED

MANDATORY ANNUAL TRAINING SCHEME (MATS)

Using PCR Global's eAcademy (eLearning) platform, we have consulted with Manning Construction to develop a series of 12 courses for all site-based staff. Each month, focus is given to a different health and safety topic, and each course is followed by a Toolbox Talk on the same topic, delivered on site.

Each course and certificate issued is company branded and courses are built around actual company documentation, specific to that topic, helping to communicate any changes to policy / procedures.

This allows Manning Construction to evidence a system considered 'beyond compliance' when it comes to tendering, SSiP and ISO recertification.

eLearning is becoming evermore popular for organisations in almost all sectors. Purists will say that it provides an inferior learning experience compared with remote classroom or physical, face-to-face teaching.

These are statements that we would generally agree with, however we do understand that in today's fast-paced world, eLearning certainly has a place.

This is why our eLearning courses and their content are so carefully considered. As with all of the training we provide, we aim to make this experience as valuable as possible. In all PCR Global eAcademy courses additional content is inbuilt. This includes downloadable documents, links to further resources and more. Certification is instant, meaning this learning method can be ideal when time is the most scarce or valuable resource.

Key benefits: Low cost, accessible anywhere, free resits, telephone and email support included.

A number of our eAcademy courses are made available, free of charge, to all CITB & IOSH students.

PCR GLOBAL CERTIFIED COURSES INCLUDE...



PCR GLOBAL BITE-SIZE CPD COURSES INCLUDE...



MORE COURSES ADDED PERIODICALLY

CONSULTANCY

HEALTH AND SAFETY



BUSINESS SUPPORT & PROJECT MANAGEMENT



As specialists in health and safety compliance, PCR Global provide practical, no-nonsense consultancy services that assist you to understand your health and safety management system in relation to your wider management practices.

We won't simply drop off a folder of paperwork, or write a report and leave it up to you. We ensure we work alongside you and support your business, to best ensure you make the most appropriate risk-based decisions.

Examples of our services include:

- PCR Provision of health and safety documentation (Policies and procedures)
- PCR Accident Investigations
- PCR Health and safety gap analysis and audits
- PCR IOSH Training (Leading, Managing and Working safety)
- PCR Onsite support during external audits
- PCR SSiP Assistance (CHAS, Construction Line, Safe Contractor, Achilles).
- PCR Risk Assessment and Method Statement assistance

Any of our consultancy services can be sourced on an ad-hoc basis, or packaged within our retained consultancy packages to give you peace of mind and on-going support.

Our baseline retained service includes an annual health and safety audit or review, access to a consultant for telephone and email guidance, health and safety legal and best practice updates, access to resources (documents, check-lists, forms), accident investigation support and liaison with HSE and a PCR Global certificate confirming us as your competent person under the Management of Health and Safety at Work Regulations 1999.

Our aim is to support businesses by facilitating growth, improving productivity and profitability through the implementation of management tools and development of internal process.

To date we have supported organisations from a variety of industries to maximise the efficiency of these processes; facilitating communications, managing projects, setting strategic objectives and plans to achieve them, and reporting methods to facilitate sustainability and continuous improvement.

Our Services

- Project Management
- Business Planning
- Growth Strategy
- Business Development Strategy

Systems Development

- IT Systems Integration
- Business Communications & Interconnectivity
- Process Streamlining
- Reporting

Case Studies

Business Improvement

The development and implementation of IT systems and related business processes to support communication and interconnectivity across multiple sites (leading to the award of a £6m+ contract).

Additional Work: Development of a project specific KPI reporting tools to ensure contract retention.

Project Management COVID-19

Between 2020 and 2022 PCR Global supported RMI(UK) with a major DHSC/UKHSA contract to provide remote CV-19 testing capabilities to The UK Government (UKG).

Acting in the roles of Deputy Project Director and HSSEQ Manager we helped to oversee the project from conception to operation, and ultimately close-down.

Managing over 15 sites nationwide and 47 vehicle assets this UKG project saw, for the first time, remote laboratories designed, constructed, validated and operational using both Laboratory Vans and Trailers.

With over 500 personnel contracted to the project at its peak, the objective was to deliver CV-19 test results as accurately and quicker than any other laboratory resource available to UKG to ensure the containment of outbreaks.

The project saw the testing of almost 240K samples to help keep the nation safe.

HUMAN RESOURCES



At PCR Global we are passionate about supporting the development of your business.

When it comes to Human Resources, we recognise that people are at the centre of every organisation, and effective Human Resources Management can be the key ingredient to long term success.

An effective human resource (HR) function or HR department is crucial to an employee-oriented and productive workplace.

Much like health and safety, HR needs to be effectively managed to ensure adequate foundations are in place to positively support employees and create an engaged workforce. This involves the development, implementation, communication and monitoring of robust HR and supporting policies.

This involves the development, implementation and communication of effective organisational HR policy.

That said, things don't always go to plan. HR issues are amongst the most costly and stressful events businesses face; finances, productivity and reputation can all be impacted at once. Whether you

simply need guidance with recruitment or employee contracts, or support with developing a complete HR management system we can help.

Our services include:

- Reviewing and updating human resources management systems
- Contracts of employment
- Company handbooks and relevant HR policy
- Drafting of tailored correspondence
- Handling of disciplinary and grievance matters
- HR coaching and mentoring
- Management of HR issues that become legal, for example, liaising with ACAS and defending Employment Tribunal claims
- Telephone and email support.

"You're not just recruiting employees, you're sowing the seeds of your reputation"

SECURITY

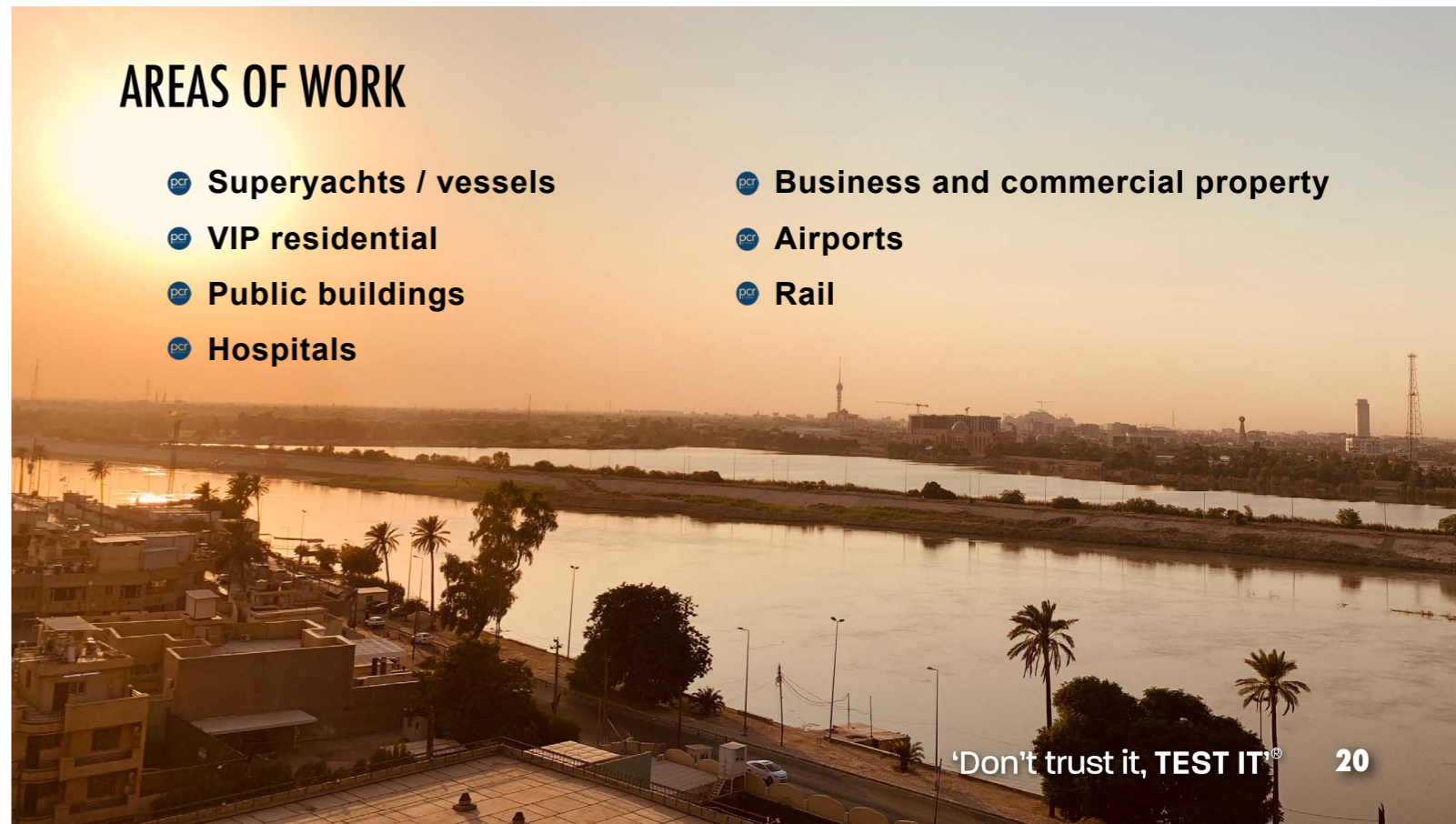


For many years we have designed, implemented and monitored some of the most advanced security systems, not visible to the open world.

Serving clients around the globe, we can provide air, land and sea-based electronic security solutions – offering protection and privacy for family, employees and assets.

AREAS OF WORK

- Superyachts / vessels
- Business and commercial property
- VIP residential
- Airports
- Public buildings
- Rail
- Hospitals



CONSULTANCY

ISO SUPPORT



For any size business, ISO certification can be a benefit for customers, employees and shareholders.

PCR Global can provide a straightforward ISO consultancy service to help guide you through the entire process from start to finish.

What is ISO?

ISO certification means that an organisation or company has implemented a management system that satisfies the requirement of the relevant ISO standards and passed an official third-party certification audit. i.e. your management system covers all of the bases that are deemed relevant by the international standard.

With ISO standards in place, businesses are better able to ensure that continuous improvements are made to deliver customers with consistently improving performance that meets their needs. This means that not only does the customer benefit from receiving the products or services they expect but internally the business will profit from improved operational results due to reduced wastage and increased efficiency.

How can ISO certification benefit your business?

ISO develops standards to ensure the quality, safety and efficiency of products and services, plus much more.

ISO certification is a legal or contractual requirement in some industries and for others it can be a valuable tool when looking to enhance credibility, improve performance and demonstrate high levels of quality service.

This can be particularly helpful for businesses that are looking to bid for contracts, attract new clients or even enter new markets.

How to get certified

Firstly, PCR Global will carry out a gap analysis of your business to ascertain how the existing systems compare to the requirements detailed in the chosen standard.

On completion of the gap analysis, we will create a strategy and support you with the recommendations to be fully prepared for the ISO assessment.

At PCR Global we are capable of assisting you to meet a number of ISO management system standards, not limited to:



- | | |
|-----------------|----------------------|
| - ISO 31000 | Risk |
| - ISO 9001 | Quality |
| - ISO 14001 | Environmental |
| - ISO 45001 | Health & Safety |
| - ISO/IEC 27001 | Information Security |
| - ISO 28000 | Security |



REAL



pcr
global



RISK



MANAGEMENT

pcr global

'Don't trust it, TEST IT'[®]



Approved Training Organisation Status



Approved
training
provider
4172



www.pcr-global.com